

Thank you for entrusting your travel needs with Hypr eSIM!
Please read below for instructions and important guidelines.

Important Information:

- eSIM can only be installed on one device. You will not be able to reinstall it on another device once it is installed.
- The eSIM period will activate and start once the eSIM connects to any network.
- eSIM expiry date is 30 days from the date of purchase. Please use it before then. We will not be able to extend the expiry date or refund once it is expired.
- When the data consumption exceeds the quota you purchased for the eSIM, you will still be able to enjoy complimentary unlimited data at a slower speed of 128kbps.

Installation Guide:

- Your phone must be connected to the internet to install the eSIM.
- It is recommended to only install the eSIM on the day that you plan to use the eSIM so as to prevent any unintended early activation of the eSIM.
- The following is a general guide, and certain terms or steps may appear slightly differently based on your device model or software version.



iOS Guide

QR Code Installation

1. Head over to Settings → Mobile Service/Cellular → Tap on “Add eSIM”
2. Choose “Use QR Code”, and scan the QR provided to you when prompted
3. You should then see a confirmation page.
4. Tap on “Activate eSIM” and then “Continue”
5. Select a label or input your own.
6. Follow the rest of the on-screen instructions

Manual Installation

1. Head over to Settings → Mobile Service/Cellular → Tap on “Add eSIM”
2. Choose “Use QR Code”, and tap on “Enter Details Manually” at the bottom
3. Enter the “SM-DP+ Address” and “Activation Code” provided to you, then click “Next”
4. You should then see a confirmation page.
5. Tap on “Activate eSIM” and then “Continue”
6. Select a label or input your own.
7. Follow the rest of the on-screen instructions

Setting up eSIM after Installation

1. You should now see the newly installed eSIM in your settings under Mobile Service/Cellular.
2. Click into it, and tap on “Turn On This Line”
3. Turn on “Data Roaming”
4. Ensure that the eSIM is connected to the correct network. Else tap on “Network Selection” and manually select the correct network.
5. Under “Mobile Data”, ensure that the new eSIM is chosen, and that “Allow Mobile Data Switching” is switched off

Android Guide

QR Code Installation

1. Head over to Settings → Connections/Network & Internet → SIMs or SIM Manager
2. Tap on “Add eSIM” or “Download a SIM Instead?”, then tap “Next”
3. Scan the QR code provided to you when prompted, then tap “Download”
4. Follow the rest of the on-screen instructions

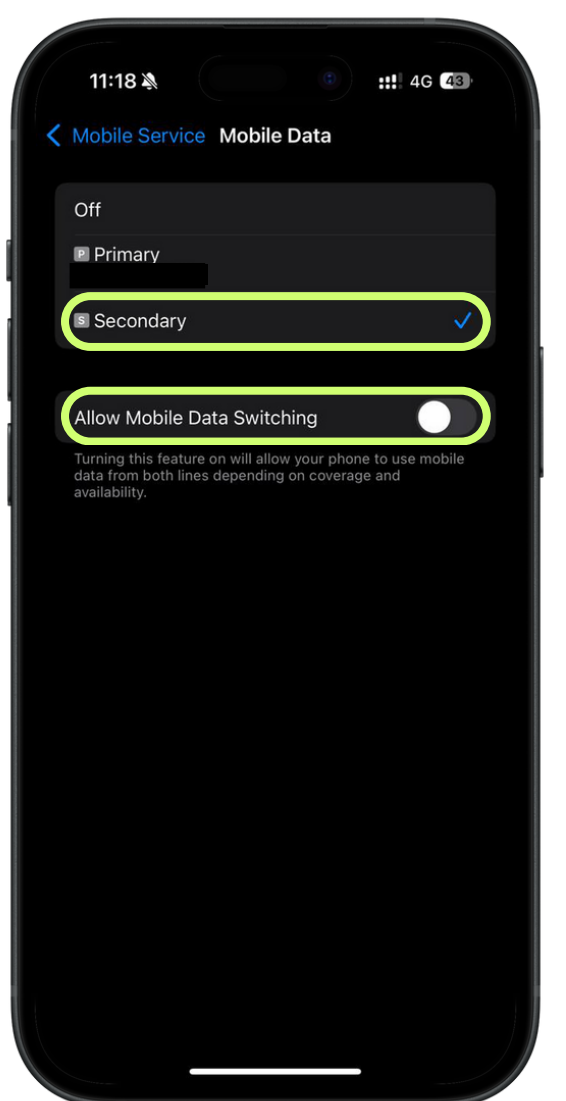
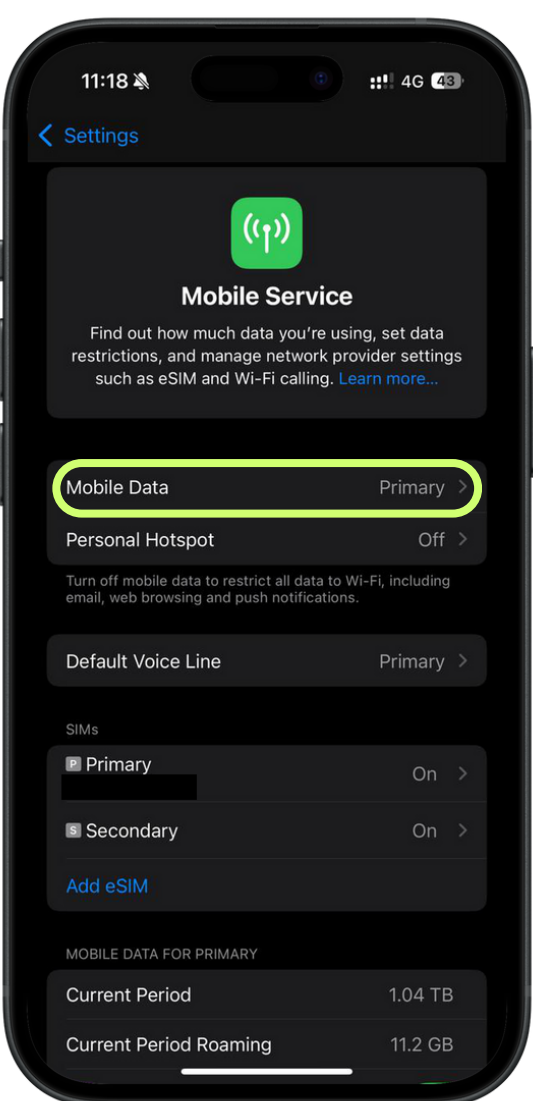
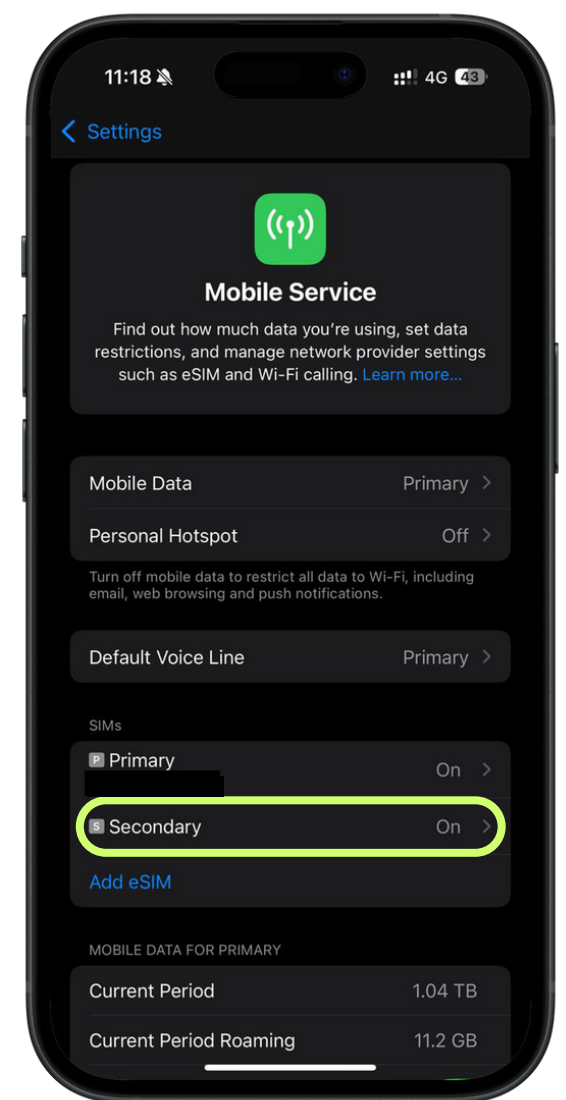
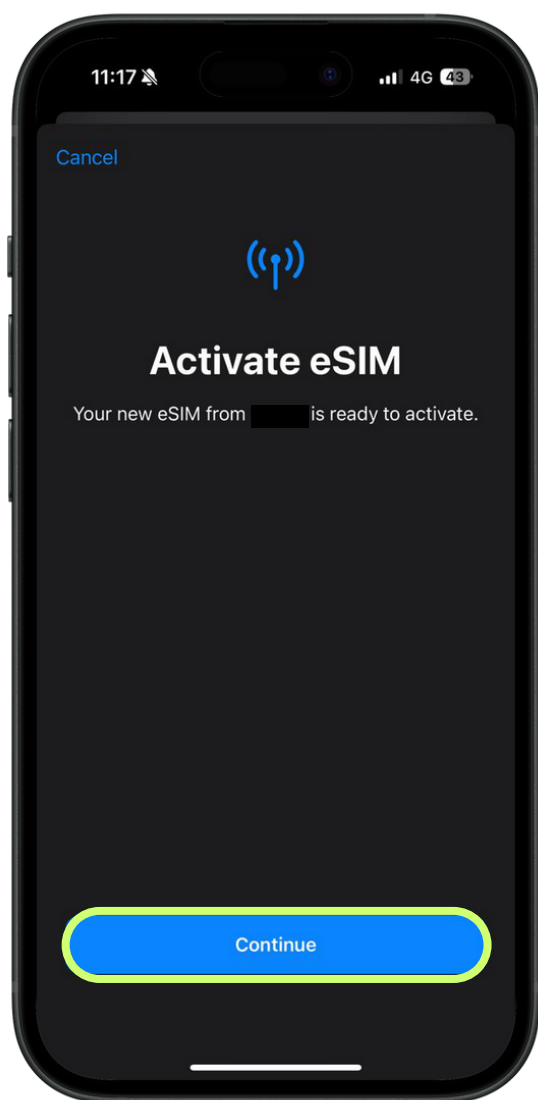
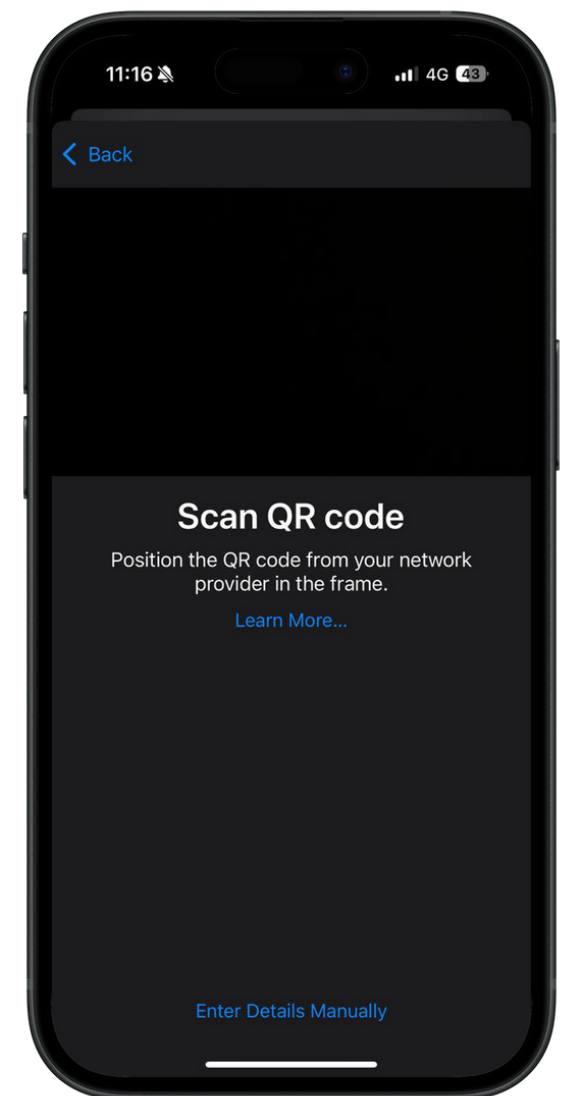
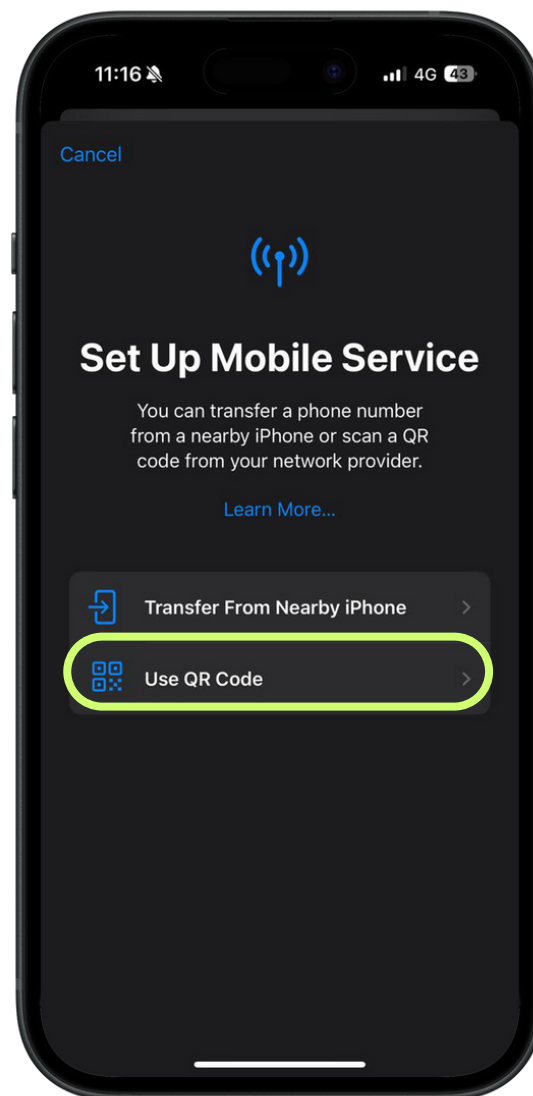
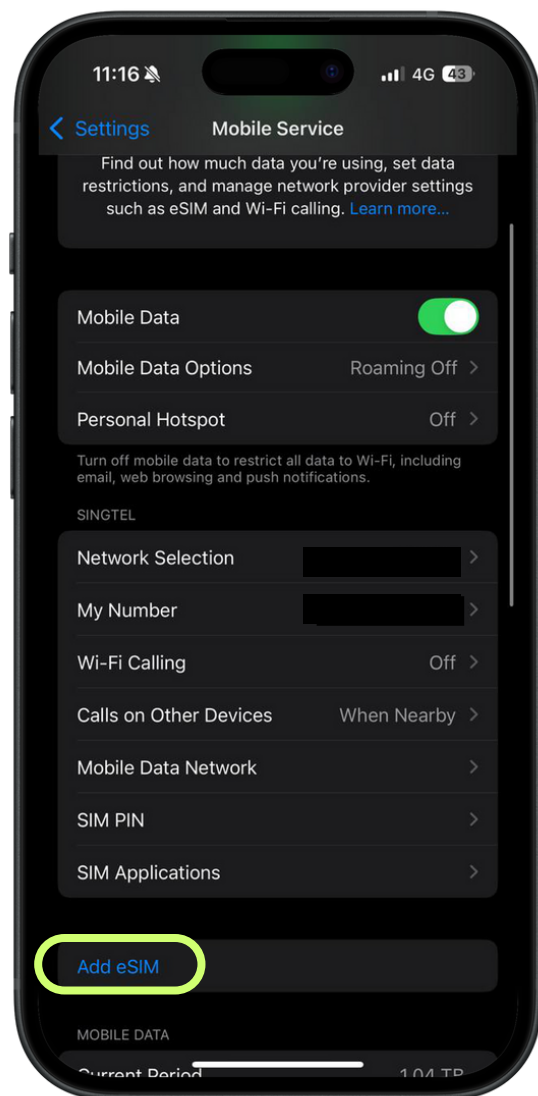
Manual Installation

1. Head over to Settings → Connections/Network & Internet → SIMs or SIM Manager
2. Tap on “Add eSIM” or “Download a SIM Instead?”, then tap “Next”
3. Tap on “Need help?” → “Enter it manually”
4. Enter the manual code provided to you, then tap on “Continue” → “Download”
5. Follow the rest of the on screen instructions

Setting up eSIM after Installation

1. You should now see the newly installed eSIM in your settings
2. Click into it, and tap on “Use SIM” → “Yes”
3. Turn on “Mobile Data” and “Roaming” for the eSIM.
4. Ensure that the eSIM is connected to the correct network. Else tap on “SIMs” → Turn off “Automatically select network” to manually select the correct network.
5. Ensure that the phone is using the eSIM for mobile data

 iOS Visual Guide



Android Visual Guide

